GLOSSARY OF TERMS:

Contractor

Representative performing construction activities, supplying labor and materials, and providing and overseeing staff on behalf of Washington Gas.

Main

The pipe that carries natural gas to multiple customers and extended areas. These pipelines are typically located in the public Right-Of Way (ROW) under the street, alley or sidewalk.

Main Replacement

Replace the existing gas main with new, modern material, typically polyethylene or a special kind of plastic material.

Miss Utility

The national 811 Call Before You Dig phone number that connects to the local One Call Center. Miss Utility notifies member utilities, such as Washington Gas, to mark the approximate location of all underground utilities (e.g., sewer, water, electric, gas, etc.) with high visibility safety paint and/or flags. The paint used to mark the location of underground utilities is temporary, solvent, biodegradable and either chalk or water based.

"No Parking" Signs

The hours indicated on "No Parking" signs allow for preparation and clean-up of the construction site and may be extended beyond the permitted working hours.

Open

An ongoing PROJECT pipes construction project that may or may not require a daily presence due to the scope of work and/or scheduling constraints (e.g., scattered service replacements).

Permanent Restoration:

Completion of repairs to public roadways and sidewalks in accordance with local specifications. Washington Gas will work with affected customers to repair any hard surfaces on their property and do final repairs to yards that may have been disturbed by the pipe replacement and return them to an as found condition.

PROJECT*pipes*

Formerly known as the District of Columbia Accelerated Pipe Replacement Plan (APRP), PROJECT*pipes* is an accelerated pipe replacement plan approved by the Public Service Commission of the District of Columbia in Order No. 17602. Through PROJECT*pipes*, certain portions of our natural gas infrastructure will be replaced in the coming years on an accelerated basis.

Scheduled

A PROJECT pipes construction project anticipated to begin within 30 days.

Service

The pipe that runs from the gas main to individual customers' gas meters. This is the pipe that delivers natural gas to each residential, commercial or industrial premise.

Service Replacement

Replace the existing service pipe with new, modern material, typically polyethylene or a special kind of plastic material.

Service Transfer (Change Over)

Before the existing main is taken out of service and purged (cleared) of gas, all service pipes must be transferred, or changed over, to the new gas main to minimize/avoid any interruption of gas service.

Temporary Restoration:

Repairing public roadways and sidewalks to make them suitable for travel over or on, and leaving customer's yards in a safe condition.

Traffic Control Devices

Mechanisms or activities used to control the flow of vehicular and or pedestrian traffic. This can be accomplished with the use of signs, cones, arrow boards, flaggers, etc., or any combination of the aforementioned.

Working Hours

Allowable day or night working hours as indicated by permit issued by the District of Columbia, typically 9:30 a.m. - 3:30 p.m. However, Washington Gas and its contractors may arrive earlier, but will not begin work until the time specified by the permit. Also, construction crews cannot stop work until they have completed a service or reopened a roadway or sidewalk, which may cause crews to be on the work site later than specified through coordination with the District Department of Transportation ("DDOT").